



IPGUARD® USER GUIDE



VIDEO FOR ALL
ON ALL SMARTPHONE AND TABLETS

REAL TIME
MANAGEMENT



 **IPGUARD®**

visitor door entry – so obviously as it should be
video to your phone, fully cloud based

BATI
CONNECT
CLOUD

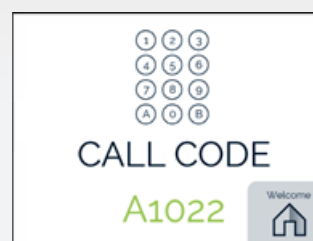
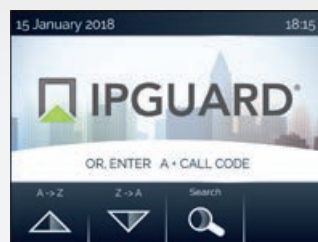
HOW VISITORS CALL A FLAT USING IPGUARD

Visitor calls a flat from the IPGUARD® panel.

The Visitor scrolls, finds the flat and presses the CALL button.

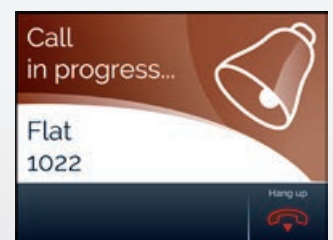
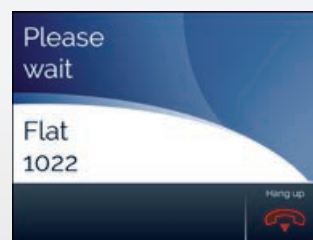
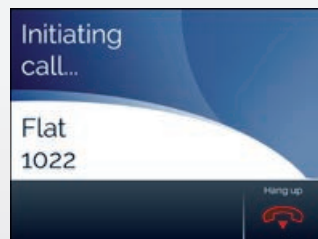


OR the Visitor enters the call code.

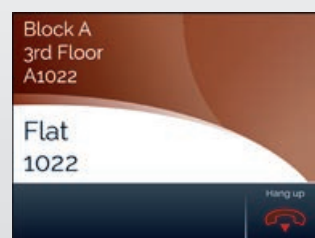


IPGUARD® provides instantaneous feedback to the Visitor.

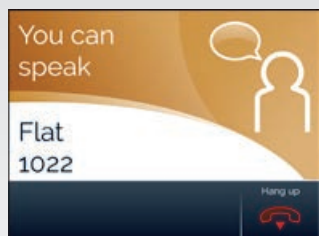
The IPGUARD® calls the flat and automated voice messages tells the visitor that the flat is being called.



The screen displays, in quick succession, information on the flat being called.

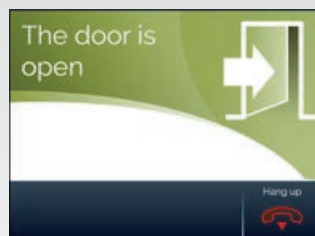


The Resident answers



The flat (Resident) answers.
An automated voice message tells the visitor to start speaking.

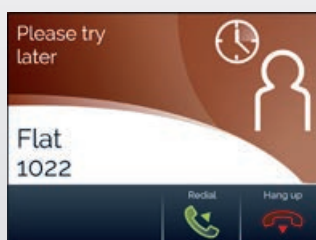
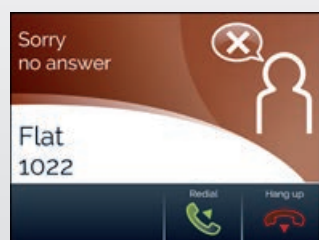
The Resident opens the door



The flat (Resident) opens the door.
An automated voice message tells the visitor that the door is open.

What happens if the Resident is out

If the flat (Resident) does not answer...



and automated voice messages keep the visitor informed.

Automated voice messages every step of the way

The door is open

IPGUARD® has unlimited call capacity, it is designed for the smallest (simplest) to the biggest (most complex) application.

For very large and complex residential developments, vehicle entrances serving gated communities, and/or entrances calling mixed residential and commercial premises, it even has search functions.

Obviously any name/descriptive can be programmed into the display.



IPGUARD® DOES EVERYTHING – THE SAME PANEL EVERYWHERE!

RESIDENTS:

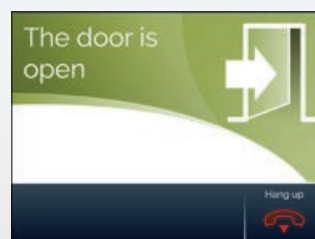
HOW TO OPEN THE DOOR WITH YOUR PROXIMITY KEYFOB



Just present your proximity key to the screen as shown

A green LED will light up and the screen will display...

...and you'll hear the panel say "Door is open".



And use the same proximity key for access on other doors



KCP4000

Radio transmitter access for vehicle entrances



TEL433

ORDERING EXTRAS

Online at www.nacd.co.uk
or via email: fobs@nacd.co.uk

with anti-clone technology to protect against entry using cloned proximity keys.



RESIDENTS: WE NEED YOUR TELEPHONE NUMBERS

ENTER YOUR REGISTRATION DETAILS
AND RETURN TO NACD

 / /

Date (dd/mm/yyyy)

YOUR DETAILS (REQUIRED)

Flat number	
Floor number	
Building name	
First name(s)	
Surname	
Address	
Postcode	
Email	

YOUR TELEPHONE NUMBERS (REQUIRED)

I want the IPGUARD® to call:

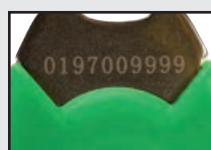
Any mobile or landline number, any mix, your choice.

1st telephone number	
2nd telephone number	
3rd telephone number	

MANAGEMENT COMPANY (USEFUL)

Managing agent	
Contact telephone	

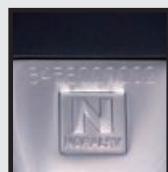
YOUR PROXIMITY KEYS



Proximity Keys are engraved with a 10 digit unique reference number so that we can delete them if lost or stolen.

My property has been issued with the following:

YOUR RADIO TRANSMITTERS



Radio Transmitters are engraved with a 10 digit unique reference number so that we can delete them if lost or stolen.

My property has been issued with the following:

OR REGISTER ONLINE AT WWW.IPGUARD.CO.UK

SMART AND MODERN FOR TODAY'S WORLD



RESIDENT USES DEVICES SELECTED BY THEM

- Not one size fits all with receiving device imposed on resident by manufacturer
- Future proof, as communications / smartphone technology evolves so does IPGUARD® (5G etc, better smartphones with more features)



CONTACTABLE EVEN WHEN NOT AT HOME

- Always in control, always contactable
- Information on all visitors who called your flat available on your smartphone



PERFECT FOR THE ELDERLY AND PERSONS WITH DISABILITIES

- You answer on devices you already have because you chose them because you know best what you need.
- The visitor call comes to you, not the other way around.
- You are safer. If you do not answer the call, it can route through to your carer or children.

EQUALITY ACT
2010 COMPLIANT



AUTOMATIC CALL-TRANSFER, MULTI-SHARE

- Up to 3no landline or mobile telephone numbers per dwelling.
- If no answer, busy or declined, the call automatically routes forward.
- Family simultaneous multi-share calling (coming soon).

HOW TO USE IPGUARD WITH A LANDLINE OR AUDIO-ONLY (NON-SMART) MOBILE*

1

MY LANDLINE OR AUDIO-ONLY MOBILE RINGS

The telephone number of the IPGUARD® visitor panel is displayed.

TIP: Save this number to your contacts and assign it a relevant name and a unique ringtone!



2

I ANSWER AND SPEAK TO MY VISITOR

Just as I would talk to anybody calling me.



3

I OPEN THE DOOR FOR MY VISITOR

I just need to press[†] the **5** button on my phone.

.....
If you do not want to let the visitor in, simply hang-up, or press the End Call button.
.....

[†] You just press the 5 button, you do not need to hold it down.



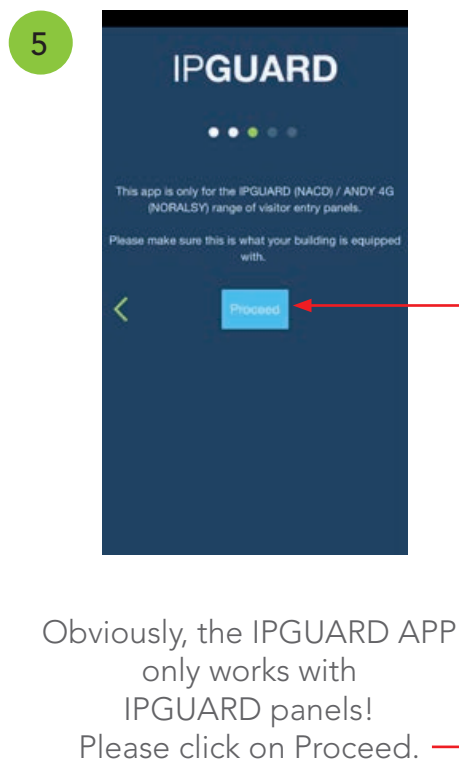
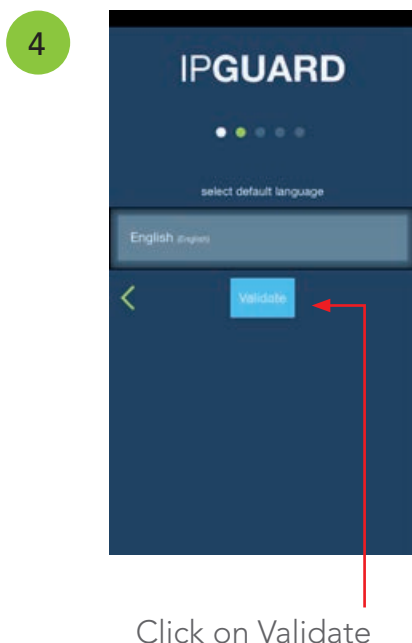
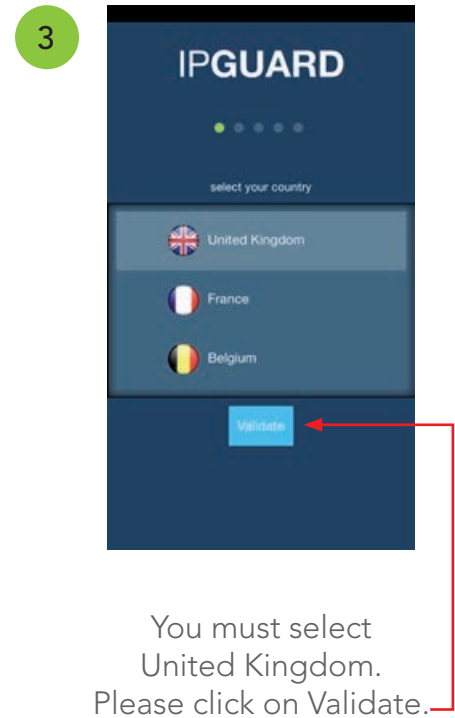
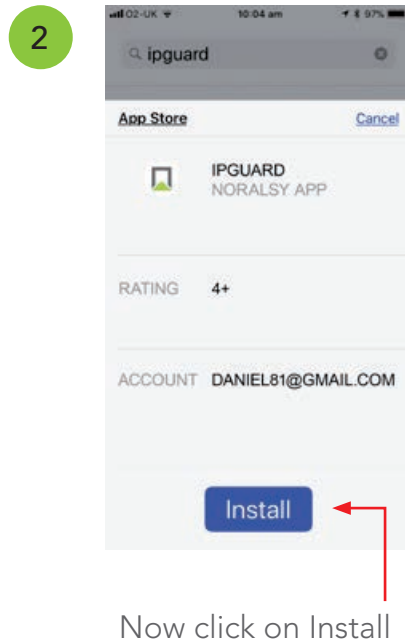
***You must have registered your telephone numbers with us first!**

**You must register your
telephone numbers with us first!**

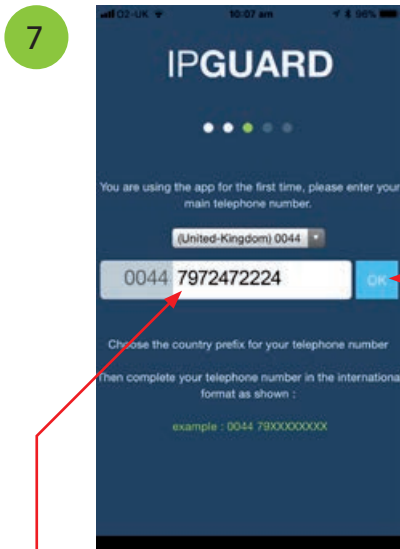
RESIDENTS: HOW TO SET UP THE IPGUARD APP

(You must have registered your telephone numbers with us first!)

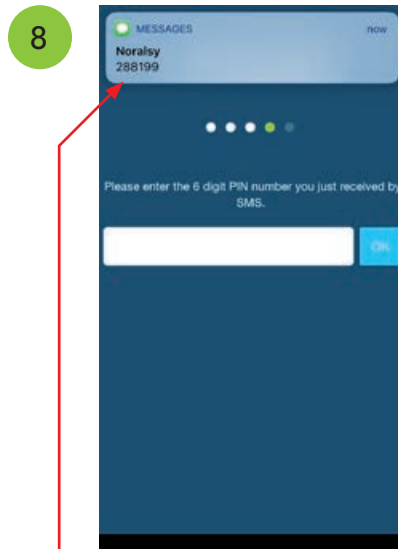
Download the free APP from Google Play or the Apple APP store.



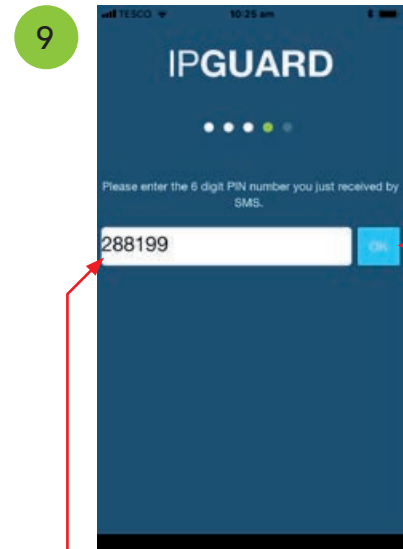
Remember: Every few months the free APP is updated with new features. It keeps getting better!



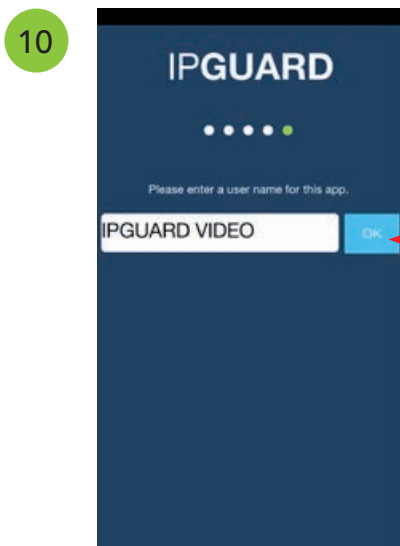
Make sure you drop the first 0.
Then click on OK.



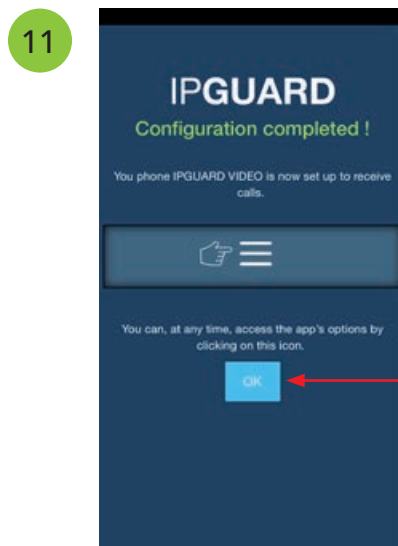
You will receive via SMS a registration code to the smart mobile in your hand.



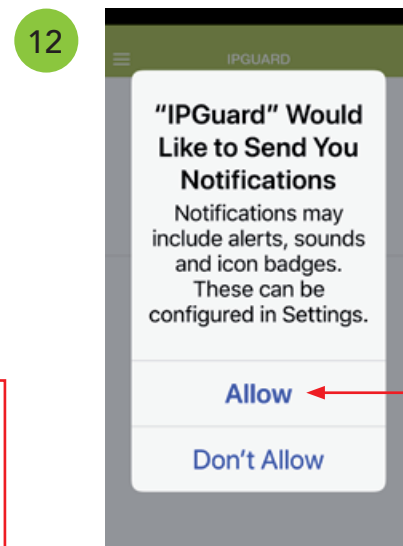
Enter the registration code you received.
Then Click on OK



Enter the name you want to give the APP and click OK.



Congratulations you are registered, click OK.



You will be asked politely for a few authorisations, please just click Allow each time.

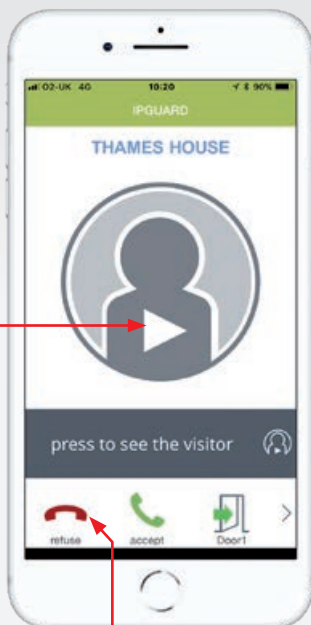
Welcome to IPGUARD.

RESIDENTS:

HOW TO USE THE IPGUARD APP

1 VISITOR CALL

Calls from the IPGUARD® panel... phone rings and APP activates automatically.

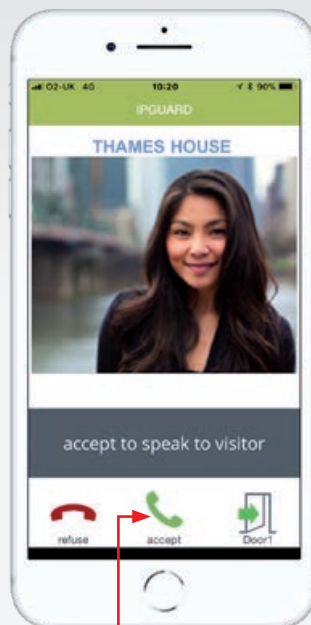


If you do NOT want to answer the call just press the REFUSE icon, or let it time out.

The picture of your visitor will always be displayed automatically – you do not have to press accept.

2 ANSWERING CALL

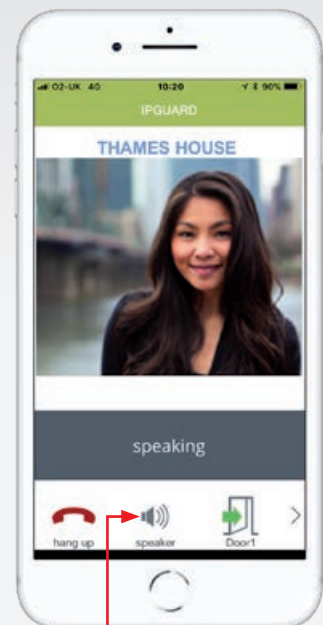
If you want to speak to the visitor press ACCEPT.



Press to answer and you can speak to your visitor.

3 TALK TO VISITOR

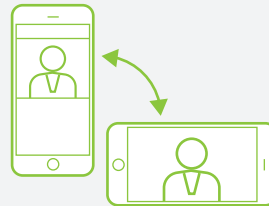
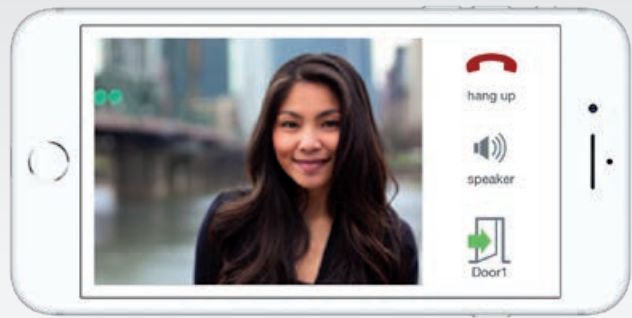
Converse with the visitor as normal.



Press to activate loudspeaker function.

SCREEN ORIENTATION

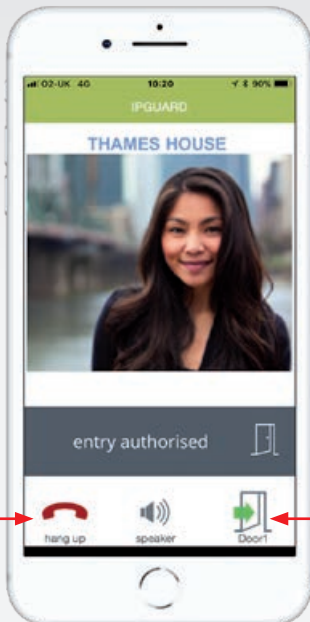
See the visitor in landscape.



Talk and see your visitor on your smartphone or tablet.

4 OPEN THE DOOR

To allow entry, press on the DOOR icon. To end the call without allowing entry, just press HANG UP.

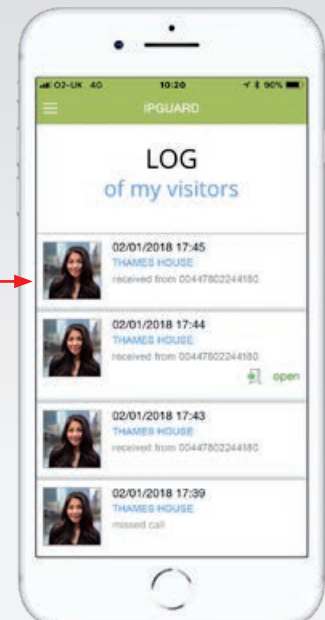


Always press HANG UP when finished.

Press to open the door for your visitor, then press HANG UP.

5 VISITOR HISTORY

Press to enlarge



Details with pictures of all visitors including date, time, missed, door open authorisations etc.



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